FOI Number: 5861

**1.Does your trust employ one or more homecare medicine services provider(s) to deliver and/or administer medicines to patients in their normal residence? If so, what is the name of the provider(s)?**

Lloyds Pharmacy Clinical Homecare, Sciensus, Alcura Health, HealthNet Homecare, Polarspeed and Quest

**2. For each provider, how many active patients currently receive your homecare medicines service as of 31 July 2023?**

|  |  |
| --- | --- |
| Homecare Provider | Active Patients |
| LPCH | 451 |
| Sciensus | 204 |
| Alcura | 1125 |
| HealthNet | 593 |
| Polarspeed | 6 |
| Quest | \* |

**3. For each provider, how many of these patients are administered medicines as part of the homecare service as of 31 July 2023?**

|  |  |
| --- | --- |
| Homecare Provider | Active Patients |
| LPCH | 0\* |
| Sciensus | 0\* |
| Alcura | \* |
| HealthNet | 0\* |
| Polarspeed | 0 |
| Quest | 0\* |

\*Patients receive administration training by the homecare provider, but the initial and ongoing doses are administered by the patient/their carer themselves once trained.

\*Section 40 (2) – Third Party Data

This information is exempt from disclosure under Section 40(2) of the Freedom of Information Act 2000 (FOIA), due to the minimal number of patients identified as data requested is relating to 1-5 patients. In answering your query may lead to the undue stress of families and patients as this information may still lead to patients being identified. Therefore, this information has not been released for reasons of confidentiality.

This exemption is not subject to the public interest test. This response therefore acts as a refusal notice under section 17 of the FOIA.

**4. For each provider, please provide a list of medications delivered and/or administered through this service.**

|  |  |
| --- | --- |
| Homecare Provider | Drug |
| LPCH | Rebif®, Mavenclad® |
| Sciensus | Betaferon®, Mayzent®, Emgality®, Kesimpta® |
| Healthnet | Avonex®, Aubagio®, Plegridy®, Aimovig®, Duodopa®, Epidyolex®, Tecfidera®, Cuvitru® |
| Alcura | Gilenya®, Ajovy®, Soliris®, Copaxone® |
| Polarspeed | Evrysdi® |
| Quest | Hizentra®, Gammanorm® |

**5. For each provider, how many patient safety incidents were reported in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for',**

|  |  |  |  |
| --- | --- | --- | --- |
| Homecare Provider | June 2023 | June 2022 | June 2021 |
| LPCH | 0.2% | 0.2% | 0.2% |
| Sciensus | 0% | 5.6% | 1.2% |
| Alcura | 0.2% | 0% | 0% |
| HealthNet | 0% | 0.2% | 0% |
| Polarspeed | 0% | 0% | 0% |
| Quest | 0% | 0% | 0% |

Data only available as a percentage of active patients.

**6. For each provider, As a proportion of all deliveries, what percentage of medicine and ancillaries deliveries were late in the most recent reporting period for which you have data), and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.**

|  |  |  |  |
| --- | --- | --- | --- |
| Homecare Provider | June 2023 | June 2022 | June 2021 |
| LPCH | 1.9% | 0.2% | 4.1% |
| Sciensus | 2.6% | 5.7% | 0% |
| Alcura | 3.7% | 6.2% | 3.5% |
| HealthNet | 17.1% | 16.9% | 20.6% |
| Polarspeed | 0% | 0% | 0% |
| Quest | 0% | 0% | 0% |

**7. For each provider, As a proportion of all deliveries, what percentage of medicine and ancillaries deliveries failed in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.**

|  |  |  |  |
| --- | --- | --- | --- |
| Homecare Provider | June 2023 | June 2022 | June 2021 |
| LPCH | 2.55% | 4.78% | 5.18% |
| Sciensus | 2.65% | 6.5% | 7.69% |
| Alcura | 0.18% | 0% | 0.97% |
| HealthNet | 4.07% | 4.65% | 0% |
| Polarspeed | 0% | 0% | 0% |
| Quest | 0% | 0% | 0% |

**8. For each provider, As a proportion of all clinical services, what percentage of clinical services were late in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.**

|  |  |  |  |
| --- | --- | --- | --- |
| Homecare Provider | June 2023 | June 2022 | June 2021 |
| LPCH | 0% | 0% | 0% |
| Sciensus | 0% | 0% | 9.1% |
| Alcura | 0% | 0% | 0% |
| HealthNet | 0% | 33.3% | 0% |
| Polarspeed | 0% | 0% | 0% |
| Quest | 0% | 0% | 0% |

**9. For each provider, what proportion of the KPIs for homecare services did your service meet in in the most recent reporting period for which you have data, and in the comparable reporting periods in 2022 and 2021 (eg if giving figs for July 2023, please also give figs for July 22 and July 21)? Please state what period the figures are for.**

|  |  |  |  |
| --- | --- | --- | --- |
| Homecare Provider | June 2023 | June 2022 | June 2021 |
| LPCH | 100% | 75% | 100% |
| Sciensus | 91.7%\* | 100% | 100% |
| Alcura | 100% | 99% | 91.5% |
| HealthNet | 99.3% | 100% | 100% |
| Polarspeed | 100% | 100% | 100% |
| Quest | 100% | 100% | 100% |

\*Sciensus have reported issues with their KPI data falsely reflecting prescriptions that have not been clinically validated although they have been.